

Terms and Conditions

Updated June 2018

By registering for or accessing any MARRARA-The Journey and Ashati related content, product or service, you understand and agree to these terms and conditions.

DEFINITIONS

Marrara – The Journey: called within as Marrara, refers to the official governing body of “Babaneek PTD LDA”, ATF “Coolooli Trust”- ABN 56 998 448 073 (Australian Business Number).

Marrara – The Journey: is a registered Ashati provider who is authorized to independently offer certain Ashati products and services. Ashati System refers to any Ashati related content, product or service. Additionally, Marrara is providing guidance and mentoring sessions, products, meditation in verbal or written form.

1. CONTENT - PURPOSE:

Marrara content, products and services, including all Ashati content, products and services is intended for non-religious spiritual development, energy healing and other related education and personal development purposes. This combined work is considered complementary in nature and is not intended to replace or contradict the views and methods recognized by science, medicine and other related disciplines. The Ashati content, products and services are based on the work of Jerome Baudel.

2. SUITABILITY- TYPE OF WORK:

It is the individual's responsibility to determine whether this type of work is suitable for him/her. Marrara and the Ashati Energy Healing content, products and services may involve, but are not limited to: self-analysis of your thoughts, emotions, beliefs and purpose; energetic changes to your chakras (the body's energy centers) and energy bodies (the body's energy fields); some people may experience psychological and physical symptoms, as well as an increased sensitivity to energy.

3. NATURE OF THE SERVICE

You are fully aware that all Marrara related content and service you wish to receive is considered complementary in nature and should not under any circumstance alter or replace any service, treatment, medication or advice provided by a medical practitioner without their approval. You are aware that you might experience some emotional and physical clearing/healing symptoms as a part of your own healing and personal development process which is solely driven by you and your individual process. Marrara nor Ashati does not claim to cure or to diagnose any medical condition in the same regard as a physician, as their opinion is that of a holistic, complementary and alternative therapist and their professional opinions, advice, examinations and recommendations do NOT constitute the medical advice of a doctor/physician.

4. REGISTRATION

- 4.1. ORDER: All content, products and services must be taken in the correct order (e.g. level 1, level 2, then level 3, etc.) while also respecting the pre-requisites required to be completed prior to starting each level. If you wish to continue your personal development, you may register for the next recommended level at any time to give yourself plenty of time to go through all the written or video content before receiving your energy activation.
- 4.2. INTEGRATION: It is required to leave at least 21-days between the same type of energy activations. For example: leave 21-days between the Ashati 1 and Ashati 2 energy activations. However, no wait time is required between Ashati 1 and Alsemia 1. The only exceptions are to also leave 21-days between Ashati 3 and Ascension 1, to leave 21-days between Ascension 5 and Alsemia 4. Content and conditions may occasionally change, so it is advisable to check the webpage for each individual level before completing a new registration.
- 4.3. PAYMENT: A payment is required at the start of each level. You will receive an invoice and then with payment all the necessary content for that specific level. Due to the nature of online content, all payments are non-refundable. Marrara may be able to transfer a payment if there is a plausible reason (in written form) not to move forward with the booked level. Prices may occasionally change with inflation and budget requirements. Price changes may also affect the remaining payments of a payment plan. Any content, product or service that is provided at no cost, may be withdrawn or altered by Marrara without compensation.

5. LIVE SESSIONS / EVENTS / WORKSHOPS

- 5.1. DEFINITION: "Live Sessions" refers to situations where attendance is in "real time", either in-person or over distance, including events, workshops, retreats, classes, courses, programs, activities, meditations and healings.
- 5.2. PARTICIPATION REQUIREMENTS: Due to the nature of this work, in most cases, people are required to remain seated in a chair and silent for an allocated period. Please contact Marrara if you have any concerns or accessibility requirements. A person may be in breach of these terms and conditions and may be removed at any time should their behavior be deemed distracting or disturbing to another participant or a session facilitator. Phones and other disruptive devices should be switched off prior to the start time. No photography or any other recording is permitted without the prior consent of Marrara.
- 5.3. TIMING: It is the individual's responsibility to research the appropriate mode of transport to ensure that they are on time. If you are late, a lock-out period may apply before being allowed

access. In some cases, late arrivals may lead to refused entry. Please leave enough time before and especially after a session to adjust to the changes in energy that may occur before returning to normal duties or driving.

- 5.4. ATTENDANCE: If a person is unable to attend a live session, they should amend or cancel their attendance as soon as possible. If a live session is missed or only partially attended, an alternative online version may be provided at no cost if available, at the discretion of Marrara. Please always take care of your valuables or leave them at home if possible. Marrara takes no responsibility for the loss or damage of your personal belongings.
- 5.5. SCHEDULING: A live session is considered confirmed once an email confirmation has been sent by Marrara. It is your responsibility to check the correct details of a live session within your online account and to notify Marrara immediately if you do not receive an email confirmation with the live session details within 48 hours. Some live sessions have content requirements to be completed prior to attending a scheduled date. Please make sure that these requirements are met, otherwise a revised schedule or alternative arrangements may be offered at the discretion of Marrara.
- 5.6. CHANGES: On rare occasions, there may be changes to a live session including the venue, date, time, key people, teachers, speakers, and content. In this unlikely event, Marrara reserves the right to make such changes without compensation. Please update your email and cell phone details in your online profile to ensure that you receive any relevant notifications. Marrara takes all reasonable steps to ensure participants are accommodated for and may offer an alternative schedule or other arrangements if available.
- 5.7. PAYMENT CONDITIONS: Live sessions are non-refundable due to the limited places offered and budget requirements. If a person has made a payment and is unable to attend a scheduled live session, online access to the equivalent content and energy activations may be provided at no cost if available. Re-scheduling to another live session date may be possible at the discretion of Marrara and will require an additional fee. Marrara is not responsible for any liability or compensation that may arise from changes or cancellations to live sessions, including travel expenses.
- 5.8. PHOTOGRAPHIC CONSENT: Marrara values sharing innovative content that inspires people. To assist with this, Marrara may occasionally record live sessions. By attending a live session, you provide your consent for Marrara to freely record and use all recorded material (including photography, video and audio) associated with the live session for future content and marketing purposes in all media and distribution formats. Please email Marrara for more details or if you have any concerns.

6. *PRIVACY POLICY*

Marrara is committed to providing you with the best possible customer service experience. Marrara is bound by the Privacy Act 1988, which sets out a number of principles concerning the privacy of individuals.

➤ *Collection of your personal information*

You are required to submit personal registration and health condition information. This may include, your full name, address, phone, mobile, DOB and your email address.

➤ *Use of your personal information*

This collected information is used solely internally for the purpose of delivering personalized content to you until you unsubscribe of our service.

➤ *Sharing of your personal information*

We may occasionally hire other companies to provide services on our behalf, including, but not limited to, handling customer support enquiries or processing transactions. Those companies will only be permitted to obtain the personal information they need to deliver the service. Marrara takes reasonable steps to ensure that these organizations are bound by confidentiality and privacy obligations in relation to the protection of your personal information.

➤ *Unsubscribe or delete your Personal Information*

You have a right to access your personal information, subject to exceptions allowed by law. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons.

7. *COPYRIGHT ASHATI*

7.1. All Ashati content is protected under international copyright and trademark laws. This includes manuals, videos, audio tracks, text, images and other content. Ashati content is for personal use only and may NOT be shared with others, copied, modified, translated or distributed unless specifically authorized by the Ashati Institute. Copyright or trademark infringement may result in legal prosecution.

7.2. Any translation, re-working or variation of any Ashati content, including manuals, scripts, trademarks and references to the word 'Ashati' or other Ashati brands or terminology (including similar word variations), requires written permission from the Ashati Institute, who will remain the owner of the newly created content.

7.3. The term 'Ashati' is an internationally registered trademark owned by the Ashati Institute. The term 'Ashati' can be used by individuals and businesses to promote Ashati content, products and services (e.g. Ashati Healings, Ashati 1, Ashati 2, Ashati 3, Ashati Circles, etc.), if the relevant and current qualification and requirements are held.

7.4. In some circumstances, with written permission from the Ashati Institute, the term 'Ashati' can also be used in the name of a 'public presence', such as a business name, social media profile, Facebook group or website address. This 'public presence' should reflect the values and principles of the Ashati Institute but should not appear as an official body of 'Ashati' or the 'Ashati Institute' without written permission from the Ashati Institute. All permissions to use the term 'Ashati' can be withdrawn at any time. If permission is granted to represent the Ashati Institute in an official capacity (i.e. for a specific language / city / country etc.) this 'public presence' and all its assets will be the property of the Ashati Institute.

8. *SOCIAL MEDIA*

Marrara endeavours to offer and maintain a social media platform for people to share ideas and experiences. By participating in any Marrara related social media, including Facebook or other interactive platforms, you agree to contribute in a positive and respectful manner and must share the values and principals of Marrara. Marrara reserves the right to remove an individual from an online group or platform and to remove content that is not deemed relevant to Marrara or beneficial to all members. Inappropriate behaviour, unsolicited marketing material or offensive/defamatory content is not permitted.

9. *EFFECTIVENESS*

The feedback for Marrara, which includes the teaching of the Reiki and Ashati System has been overwhelmingly positive. However, due to the spiritual and personal development nature of this type of work, Marrara is unable to guarantee or make any claim to individual results. There are many factors that influence an individual's experience including personal beliefs, sensitivity to energy, openness to new concepts and the ability to do introspective work.

10. *DEFAMATION*

If a person has any concerns relating to their Marrara and Ashati experience they are encouraged to contact support via contact on the Marrara website. By accepting these terms and conditions, you agree not to directly or indirectly express any defamatory or slanderous comment or content in anyway relating to Marrara and Ashati via any method including but not limited to all media, public forums, blogs and social networks.

11. *INDEMNITY*

Marrara introduces ideas and concepts that are aimed at increasing a person's energetic and spiritual understanding of themselves and the many factors that influence them. All Marrara and Ashati content and correspondence is of an advisory nature only. It does not replace appropriate professional advice. Marrara, Ashati or any affiliated entity are not responsible for any loss, injury or damage caused by the interpretation, use or as a result of any content, technique, activity,

product or service provided by Marrara, directly or indirectly through its courses and other products and services. Your statutory rights are not affected. In the unlikely and yet unprecedented event of legal actions, legal proceedings must take place in a location of Marrara's choice.

12. *PRIVACY POLICY*

Our privacy policy forms part of these terms and conditions under pt. 6.

13. *BREACH OF TERMS*

Being in breach of these terms and conditions may lead to permanent removal from Marrara and the Ashati System without compensation, as well as legal action.

14. *CHANGES TO TERMS AND CONDITIONS*

Marrara reserves the right to make changes to these terms and conditions without liability or compensation including changing or withdrawing any content in service and product.

Thank you for your cooperation. Enjoy your Journey!